

Family and Friends Update 8.4.2020

Hello and Happy Tuesday!

From the early days of the pandemic, the support of our staff, members, and families has been nothing short of phenomenal. The heartfelt understanding and encouragement you share with us, despite your own challenges during this time, makes a big difference. This helps everyone focus on the most important job – striving to keep members and staff happy and healthy.

We continue to have zero diagnosed COVID-19 cases among members and staff because of your diligence.

We continue to follow the latest guidance from federal, state, and local health officials and take every step to prevent the virus from entering our care community. Your partnership in keeping everyone safe and healthy is appreciated.

Thank you to those who have participated in our new Gazebo Gatherings so far this week. The process is going well and we appreciate everyone's adherence to our rigorous protocol. It has been a pleasure to witness the happiness in everyone's voices and in their eyes when they see their loved ones again. If your family hasn't scheduled a gazebo gathering for this month yet, please call the receptionist to do so. At this time we are scheduling one visit per member per month to ensure all members can participate in this wonderful opportunity, if they so choose. As a reminder, we do need the name and phone numbers for both people attending the gathering so we can do a phone pre-screen with participants the day *before* your visit.

If you have any questions or concerns, please feel free to contact us.

Best,

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Megan M. Corcoran, NHA | Administrator

Wisconsin Veterans Home at Chippewa Falls